

Document Type: Policy  
Document Description: Quality policy that complies with ISO 9001 and ISO 13485  
Document Number: OC-MGT-011  
Issue level: 0003  
Issue date: 15/Feb/2022, change control number 2022-CC-004  
Reviewed by: Sandra Brown  
Approved by: Richard Garford  
Author(s): Chaman Naeem

## Quality policy

Ortho-care (UK) Ltd. has developed a reputation for bringing together an extensive range of quality orthodontic products under one banner. It combines innovative new products with old favourites & prides itself on its diversity of product.

All Ortho-care (UK) Ltd products are carefully selected and undergo rigorous investigation to ensure that they conform to our customers' needs and expectations, whilst satisfying all relevant requirements, including:

- The Medical Device Directive (93/42 EEC) and Medical Device Regulations ((EU) 2017/745),
- ISO9001, ISO13485,
- CE/UKCA/UKNI Marking,
- International ISO Standards, industry codes of practice, and
- Other statutory laws.

Ortho-care (UK) Ltd recognises that to be competitive and maintain good economic performance within the dental supply chain industry, we must employ management systems that improve the quality of our products and services that in turn increases the satisfaction of our Interested Parties.

The company is committed to: -

- Providing confidence to our customers that their requirements for quality and safety are being achieved in the delivered product or service.
- Providing confidence to our management and staff that the requirements for quality are being fulfilled, maintained and that continual improvements of our quality management system take place
- Having a framework for establishing and reviewing quality objectives through the provision of management information, internal audits and Management Review
- Maintain the effectiveness of, and the continual improvement of our quality management, and the systems and processes that support this.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within the company and to Interested Parties as required.

**Date: 15<sup>th</sup> February 2022**



Kelvin Scott  
**Managing Director**



Richard Garford  
**Managing Director**